



OUTCOMES FOR CHILDREN WITH HEARING LOSS LONGITUDINAL STUDY

~ **SERVICES & PROVIDER SURVEY (SPS)** ~
Birth to 3 Years

Questions? Contact Marlea O'Brien at 1-800-551-5601



SERVICES & PROVIDER SURVEY (SPS)

I choose to: complete the survey not complete the survey

Identifying Information

Enter the data entry code: _____ Today's Date: _____

First name of professional completing form: _____

Last name of professional completing form: _____

Professional's phone number: _____

Professional's email address: _____

Agency name: _____

Agency address: _____

This program is: Public Private Other Prefer not to answer

1. Is the child currently enrolled in early intervention services?

- Yes Unknown
 No Prefer not to answer

If no...

2. What was the approximate date of the child's or family's last early intervention service? _____

3. What was the main reason for leaving early intervention? (check all that apply)

- Family moved away. Please indicate any available new location information for the family below.
- Family discontinued service (e.g. no longer interested). Please give reason below.
- Child changed household or custody (e.g. changed foster family). Please give new address below if you have it.
- Family had transportation barriers
- Repeated attempts to contact family were unsuccessful
- Child was no longer eligible for service
- Child is deceased
- Don't know
- Prefer not to answer
- Other (please specify below)

4. If you selected that the child is no longer eligible for service, please indicate why:

- Based on assessment results
- Based on attainment of goals
- Due to both assessment results and attainment of goals
- Prefer not to answer

5. About how long did it take after hearing loss was suspected or diagnosed for early intervention services to begin?

_____ months

6. How would you best describe this child's environment, Monday through Friday? (please choose all that apply)

	Full Time	Part Time	Prefer not to answer
At home with parent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In the home of a family member (other than the parent)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public/Regular (school district) preschool setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private preschool setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Center-based preschool for deaf or hard of hearing children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Center-based preschool program (multi-categorical/special education)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Daycare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Another setting (please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Services Provided

7. You have been identified as the professional who sees this child most frequently in relation to their hearing loss and the IFSP. From the following list, in the first column please select the profession that best describes yours. In the second column please identify other professionals who provide services to this child/family.

Check appropriate boxes to indicate which providers are serving the child and indicate if they serve in a primary role or a support role.	Your Profession (check only one)	Other Professionals (check all that apply)	Prefer not to answer
Early intervention specialist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early childhood special education teacher	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speech language pathologist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teacher of the deaf and hard of hearing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Certified auditory-verbal therapist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Audiologist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family counselor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Genetic counselor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Occupational therapist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ophthalmologist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ENT physician	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical Therapist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Coordinator	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social Worker	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Please identify the location(s) where this child received early intervention services. Check the location where services were received most frequently and second most frequently. (check no more than two)

	Most frequent location	Second most frequent location	Prefer not to answer
In the home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home of a care provider (what was relationship, if any, to child)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regular daycare environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private preschool setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specialized center-based early intervention program (multi-categorical)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clinic or office (therapist's office)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specialized center-based preschool for the deaf or hard-of-hearing children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Another setting (e.g. extended family or neighbor's home) (please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. In your opinion, was the location in which services were most frequently provided conducive for implementing intervention goals?

- Good
- Fair
- Poor
- Prefer not to answer

10. If the setting was rated as poor or fair, what factors contributed to this rating?

- Noisy
- Visually distracting
- Frequent interruptions
- Other (please specify) _____
- Prefer not to answer

11. Please identify all of the services the child has received in the past 6 month time period as a part of his/her early intervention program. (check all that apply)

- None
- Amplification and/or Assistive devices
- FM
- Hearing Aids
 - binaural
 - monaural
 - bone conduction
- Loaner hearing aid(s)
 - binaural
 - monaural
- Consultation to daycare providers
- Family-to-family support/parent group
- Translation (interpreter services)
 - Sign Language
 - Foreign Language
- Sign language instruction
- Ancillary private therapies (i.e., AVT or speech therapy) _____ times/week
- Sensory integration therapy
- Transportation
- Other (please specify) _____
- Prefer not to answer

Service Frequency, Participation and Location

12. In an average month, how frequently and for what amount of time did you provide services for this child/family?
Example: Two times a month for 30 minutes per session.

_____ times per month for _____ minutes per session

13. In an average month, how often were visits missed?

Approximately _____ sessions per month
(number)

14. Which of the following caused this child to miss services? Please select the most common reason and the second most common reason.

Reason	Most Common	Second Most Common	Prefer not to answer
No services were missed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons related to the child (e.g. child was sick)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons related to the family (e.g. transportation, parent forgot about appointment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons related to the service provider (e.g. provider illness, staff not available)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Don't Know	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Which family members participate in at least one-half of the sessions?

	Yes	No	Prefer not to answer
Mother (stepmother)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Father (stepfather)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Siblings: list number of sibs typically present _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grandmother	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grandfather	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other relative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family members do not participate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. If services were received in a center-based daycare setting, were the services provided to the child alone or to the child in a group?

- Child alone
- Child in a group (indicate number of children in the group _____)
- Both alone (_____ percent) and in a group (_____ percent)
- Not applicable
- Prefer not to answer

17. If services were provided in a center-based setting, how would you describe the other children in the group? (check all that apply)

- Children with hearing loss
- Children with normal hearing
- Children with other special needs
- Not applicable
- Prefer not to answer

18. If you could change two things about this child's services, what would they be? Please explain in the comment box below.

Current Caseload

19. About how many children/families do you serve? (e.g. your typical caseload, give your best estimate)

_____ Number of active children/families in your caseload

20. About how many of these cases are children with permanent hearing loss (of any degree)?

_____ (please give your best estimate)

21. About how many children with **mild to severe** permanent hearing loss do you currently serve? _____

22. About how many children with **profound** hearing loss do you currently serve? _____

23. Of the children with hearing loss on your caseload, _____ out of _____ have additional disabilities.

24. In addition to children with hearing loss, which of the following are included in the population of infants and toddlers currently served by your program?

	Yes	No	Prefer not to answer
Behavioral/emotional disorders, including autism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Developmental delays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Impairment/medically fragile	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Multiple impairments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Orthopedic impairment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vision loss	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Motor impairments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Personal Preparation

25. Please indicate the highest degree you have earned:

- Associate's degree
- Bachelor's degree
- Master's degree
- Doctoral degree
- Other (please specify) _____
- Prefer not to answer

26. Please indicate the area in which you earned your degree(s). (check all that apply)

- Education of the deaf and hard of hearing
- Early childhood education
- Special education
- Early childhood special education
- Speech-language pathology
- Audiology
 - Masters
 - Au.D.
- Other (please specify) _____
- No degree in this area
- Prefer not to answer

27. What certifications or licenses do you hold? (check all that apply)

- Teacher of the deaf and hard of hearing
- Early childhood education
- Special education teacher
- Early childhood special education
- Speech-language pathologist
- Audiology
- Other (please specify) _____
- Prefer not to answer

28. Do you have certification in the area in which you are currently employed?

- Yes
- No
- Prefer not to answer

29. What professional education have you had concerning children who are deaf or hard of hearing? (check all that apply)

- None
- Half-day in-service
- Day-long workshop or short course
- One – two weeks of specialized instruction
- Semester-long course
- Other (please specify) _____
- Prefer not to answer

Professional Experience

30. How many years have you worked in early intervention? _____ years

31. Please indicate your level of comfort related to working with children with hearing loss in the list below.

AREA	COMFORT LEVEL					
	None	Very little	Moderate	Expert	Not Applicable	Prefer not to answer
Assessing speech development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assessing language development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assessing the appropriate communication approach for a child	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Designing the appropriate intervention goals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Incorporating language development into daily activities such as dressing & meal time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using toys and play to develop language	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expanding the child's vocabulary repertoire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Developing a child's oral skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Developing a child's sign language skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promoting early literacy for a child with hearing loss	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carryover of speech activities to the home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carryover of language activities to the home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inserting earmolds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Daily checks of the child's hearing aid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utilization of the Ling Six Sound test	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troubleshooting hearing devices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using FM effectively	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Developing a child's ability to listen (auditory curricula)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

32. How frequently do you communicate with the child's audiologist?

- Never
- 1 – 2 times per year
- 3 – 4 times per year
- Frequently (please specify) _____
- Not applicable
- Prefer not to answer

33. How frequently do you communicate with the child's other service providers?

- Never
- 1 – 2 times per year
- 3 – 4 times per year
- Frequently (please specify) _____
- There are no other service providers
- Not applicable because _____
- Prefer not to answer

Family Centered Practices

The Individualized Family Service Plan

An Individualized Family Service Plan (IFSP) is a written plan that families and professionals develop together. The purpose of the IFSP is to identify services and people who can help families reach their goals.

34. Did the child have a multi-disciplinary evaluation?

- Yes
- No
- Prefer not to answer

35. Did you develop an IFSP with the family?

- Yes
- No
- Prefer not to answer

For the questions in this section, please think about the period of time when the IFSP was being developed.

36. When the IFSP was developed:

	Yes	Sometimes	No	Prefer not to answer	Comments
The family had time to get to know me before we began to write the IFSP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family decided who should participate on the IFSP team	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family decided what would be written based on their priorities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

37. Whether an IFSP was developed or NOT,

	Yes	Sometimes	No	Prefer not to answer	Comments
The family was allowed to make decisions at their own pace	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family was an equal partner in planning the goals and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family had someone to help them coordinate the services they needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family had a choice about how often their child & family received services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family had a choice about the location of the services (e.g. home vs. center)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The family had a choice about how much they would participate in the services with their child	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Family routines were considered when services were scheduled	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
When we disagreed about what was best for their child, the family's opinion was given more weight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

38. Which of the following statements best describes the progress this child has made in the past 6 months toward the outcomes specified in the IFSP? (check one)

The child has:

- Achieved more goals than expected in the IFSP
- Achieved about as many goals as expected in the IFSP
- Achieved fewer goals than expected in the IFSP
- Don't know
- Prefer not to answer

Comment: (please comment on observations you have made about factors influencing this child's progress)

Your Professional Role with this Child

39. Regarding the child's family, did you:

	Yes	Another Service Provider Assisted	No Assistance Provided	Uncertain	Prefer not to answer
Help with filling out forms, if assistance was needed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help the parents contact parents of other children with hearing loss?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help the parents feel more confident in their ability to parent this child?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help the family find funding for services or equipment, if needed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourage the family to be the major-decision maker about their child?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help the family become knowledgeable about the hearing technology their child uses?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Motivate the family to communicate with their child?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Show the family how to incorporate language into their daily routines like dressing & bathing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help the family prepare for the child's next therapeutic/educational setting?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

40. During sessions with the family, what is the approximate time that you spend on the following? (estimate the **number of minutes** in a one hour session)

_____ Observing and guiding the caregivers as they interact with the child

_____ Modeling strategies for the caregivers

_____ Providing language and speech stimulation for the child

_____ Educating family members

_____ Working with siblings

_____ Evaluating outcomes

_____ Providing family support

_____ Other (please specify) _____

Hearing Aid and FM Use

41. Does this child use hearing aids?

- Yes
- No (skip to #45)
- Don't know (skip to #45)
- Prefer not to answer (skip to #45)

42. Which statement best describes this child's **current use** of his/her hearing aid(s)?

	CHECK ONE
Easily accepts the hearing aid(s) and wears them on a full-time, daily basis	<input type="checkbox"/>
Allows the hearing aid(s) to be placed in his/her ears but removes them periodically throughout the day	<input type="checkbox"/>
Resists the hearing aid(s) being placed in his/her ears and it is a struggle to keep them in for any extended period of time	<input type="checkbox"/>
Seldom uses the hearing aid(s)	<input type="checkbox"/>
Probably never uses the hearing aid(s)	<input type="checkbox"/>
Prefer not to answer	<input type="checkbox"/>

Family's knowledge and confidence regarding hearing aids and FM

43. How would you describe the family's **level of knowledge** about managing their child's hearing aids? (conducting listening checks, trouble-shooting, changing batteries, etc)

	CHECK ONE
Doesn't know very much about how to manage the hearing aid(s)	<input type="checkbox"/>
Has some knowledge but wants to learn more about managing the hearing aid(s)	<input type="checkbox"/>
Has learned how to manage the hearing aid(s)	<input type="checkbox"/>
Prefer not to answer	<input type="checkbox"/>

44. Which of the following best describes the family's current **level of confidence** in managing their child's hearing aid(s)?

	CHECK ONE
Not yet confident managing the hearing aid(s)	<input type="checkbox"/>
Beginning to be confident managing the hearing aid(s)	<input type="checkbox"/>
Somewhat confident managing the hearing aid(s)	<input type="checkbox"/>
Completely confident managing the hearing aid(s)	<input type="checkbox"/>
Prefer not to answer	<input type="checkbox"/>

45. Does this child use an FM system at home?

- Yes
- No (skip to #50)
- Don't know (skip to #50)
- Prefer not to answer (skip to #50)

46. Which best describes this child's current FM system use **at home**?

	CHECK ONE
Regularly uses the FM system in a variety of situations	<input type="checkbox"/>
Occasionally uses the FM system	<input type="checkbox"/>
Rarely uses the FM system	<input type="checkbox"/>
Prefer not to answer	<input type="checkbox"/>

47. How would you describe the family's **level of knowledge** about managing their child's FM system? (conducting listening checks, trouble-shooting, changing batteries, etc)

	CHECK ONE
Doesn't know much about how to manage the FM	<input type="checkbox"/>
Has some knowledge but wants to learn more about managing the FM system	<input type="checkbox"/>
Has learned how to manage the FM system	<input type="checkbox"/>
Prefer not to answer	<input type="checkbox"/>

48. Which of the following best describes the family's current **level of confidence** in managing their child's FM system?

	CHECK ONE
Not yet confident managing the FM	<input type="checkbox"/>
Beginning to be confident managing the FM	<input type="checkbox"/>
Relatively confident managing the FM	<input type="checkbox"/>
Completely confident managing the FM	<input type="checkbox"/>
Prefer not to answer	<input type="checkbox"/>

50. Are there any issues surrounding service to infants/toddlers with hearing loss and their families that you find challenging? (please comment in the box below)

51. Are there any additional thoughts or concerns regarding provision of services to young children with mild to severe hearing loss that you would like to share with us? (please comment in the box below)

Thank you for completing our survey! Please select your gift card from the options below.

- \$15 Starbucks Gift Card
- \$15 Target Gift Card
- \$15 Barnes & Noble Gift Card